

**Life-GP service**  
**Terms and Conditions**

**1. Introduction**

These Terms and Conditions govern the use of the on-line services ("Services") provided by Life-GP ("We," "Us," or "Our"). By accessing or using our Services, you agree to be bound by these Terms and Conditions.

**2. Eligibility**

You must be at least 18 years old to use our Services. By using the Services, you confirm that you meet this eligibility criterion.

**3. Service Description**

Our Services offer online women's health consultations / private GP services focused on health and wellbeing.

**4. Registration and Account**

To access certain features of the Services, you will be required to supply your details to the secure cloud based clinical system (Semble.io) (and may be required to register for an account). You agree to provide accurate and complete information during the registration process and to update such information to keep it accurate and current.

**5. Privacy Policy**

Our Privacy Policy, available on our website, explains how we collect, use, and disclose information about you. By using our Services, you consent to the practices described in the Privacy Policy.

**6. Fees and Payments**

Fees for our Services are outlined on our website. By using our Services, you agree to pay the applicable fees. Payment is processed through the secure Stripe payment gateway. We reserve the right to change our fees at any time with prior notice.

## **7. Refund Policy**

Our refund policy is outlined on our website under Booking Policy. Please review our policies carefully before using our Services.

## **9. Cancellations and Rescheduling**

If you need to cancel or reschedule a consultation, please do so within the stipulated timeframe outlined on our website. Failure to adhere to these guidelines may result in additional charges.

## **10. Intellectual Property**

All content, materials, and intellectual property provided through the Services are owned or licensed by the Life-GP. You may not use, reproduce, or distribute such content without our written permission.

## **11. Limitation of Liability**

We shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly.

## **12. Termination**

We reserve the right to terminate or suspend your access to the Services at our discretion, without notice, for any reason, including, but not limited to, a violation of these Terms and Conditions.

## **13. Governing Law**

These Terms and Conditions are governed by the laws of England and Wales. Any disputes arising from or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

## **14. Contact Information**

For any inquiries or concerns related to these Terms and Conditions, please contact us at [contact@Life-GP.com](mailto:contact@Life-GP.com)

By using our Services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.